



## ... OR THEIR MONEY BACK!

Book your client's winter holidays early and they'll receive our Best Price Guarantee. If their Transat Holidays package becomes available at a lower price than the one they paid, they will be refunded the difference in CASH.\*

Offer valid on **transat**  **DISTINCTION** properties.

## BONUS

### • FREE UPGRADE

By booking early, your clients will receive a free upgrade\*\* (\$79 value) to Option Plus or CanJet Select.

### • \$100 CREDIT

Per room for onboard purchases at the Duty Free shop.

Visit [GetConnected](#) for more information.

### OPTION PLUS AND CANJET SELECT ADVANTAGES

- Priority check-in and baggage delivery
- 10 kg excess baggage allowance
- Seat selection
- Complimentary comfort kit on all overnight flights
- Headset

## PARTICIPATING HOTELS

### BAHIA PRINCIPE ROYAL GOLDEN

**Bahia Principe San Juan** ★★★★★  
Puerto Plata, Dominican Republic

**Gran Bahia Principe Punta Cana** ★★★★★  
Punta Cana, Dominican Republic

**Gran Bahia Principe La Romana** ★★★★★1/2  
La Romana, Dominican Republic

**Gran Bahia Principe Cayacoa** ★★★★★1/2  
Samana, Dominican Republic

**Gran Bahia Principe El Portillo** ★★★★★1/2  
Samana, Dominican Republic

**Gran Bahia Principe Akumal** ★★★★★  
Riviera Maya, Mexico

**Gran Bahia Principe Coba** ★★★★★  
Riviera Maya, Mexico

**Gran Bahia Principe Jamaica** ★★★★★  
Runaway Bay, Jamaica

### BARCELÓ PRESTIGE CLASS

**Barceló Marina Palace** ★★★★★1/2  
Varadero, Cuba

**Barceló Cayo Santa Maria Beach Resort** ★★★★★1/2  
Cayo Santa Maria, Cuba

**Barceló Maya Colonial Beach** ★★★★★  
Riviera Maya, Mexico

**Barceló Maya Palace Deluxe** ★★★★★  
Riviera Maya, Mexico

**Barceló Punta Cana** ★★★★★1/2  
Punta Cana, Dominican Republic

**Barceló Puerto Plata** ★★★★★  
Puerto Plata, Dominican Republic

**Barceló Bávaro Palace Deluxe** ★★★★★1/2  
Punta Cana, Dominican Republic

**Barceló Los Cabos Palace Deluxe** ★★★★★  
Los Cabos, Mexico

### OCCIDENTAL PREFERENCE CLUB

**Occidental Grand Punta Cana** ★★★★★  
Punta Cana, Dominican Republic

**Occidental Grand Xcaret** ★★★★★1/2  
Riviera Maya, Mexico

**Royal Hideaway Playacar** ★★★★★  
Riviera Maya, Mexico

**Occidental Royal Hideaway Ensenachos** ★★★★★  
Cayo Santa Maria, Cuba

### PALLADIUM IMPERIAL CLUB

**Grand Palladium Lady Hamilton Resort & Spa** ★★★★★1/2  
Lucea, Jamaica

**Grand Palladium White Sand Resort & Spa** ★★★★★  
Riviera Maya, Mexico

**Grand Palladium Bávaro Resort & Spa** ★★★★★1/2  
Punta Cana, Dominican Republic

### SIRENIS LE MIRAGE

**Sirenis Tropical Suites Casino & Spa** ★★★★★1/2  
Punta Cana, Dominican Republic

**Grand Sirenis Mayan Beach** ★★★★★  
Riviera Maya, Mexico

**Sirenis Cayo Santa Maria** ★★★★★1/2  
Cayo Santa Maria, Cuba

## WHICH HOTELS ARE PART OF THE PROMOTION?

For participating hotels, please see the list on the left.

## WHAT ARE THE BOOK BY AND TRAVEL DATES?

Bookings must be made between May 26 and October 31, 2011 for travel between December 18, 2011 and April 30, 2012.

## WILL THE PRICE GUARANTEE BE AUTOMATICALLY APPLIED TO MY CLIENT'S BOOKING?

No, you must request the Price Guarantee by contacting the Transat Holidays Customer Care Centre.

## WHAT ARE THE MAXIMUM SAVINGS FOR THE PROMOTION?

Clients can save up to \$400 per adult. Children save 50% of the amount remitted to the adult.

## WHOM DO I CONTACT TO APPLY THE PRICE GUARANTEE, AND WHAT IS THE DEADLINE FOR REQUESTING A PRICE ADJUSTMENT?

Please contact the Transat Holidays Customer Care Centre up to 21 days prior to departure.

## IN WHICH SITUATIONS DOES THE GUARANTEE APPLY?

Details of the lower priced package must be exactly the same as those of the initial package. The dates, gateway, destination, room category and flights must be identical.\*

## WHAT HAPPENS WHEN YOU REQUEST A PRICE ADJUSTMENT?

Once the request is studied and approved, the original booking price is adjusted. Final payment must be made at this point.

## CAN A PRICE ADJUSTMENT BE REQUESTED MORE THAN ONCE PRIOR TO DEPARTURE?

No, the Guarantee can only be applied once per booking file.

## DOES THE BEST PRICE GUARANTEE APPLY TO GROUPS AND EXISTING BOOKINGS?

No, it is only valid for new individual bookings made between May 26 and October 31, 2011.

## WHAT IS THE PROCEDURE FOR UPGRADING TO OPTION PLUS OR CANJET SELECT?

Enter your client's phone number in their booking file. The Information and Seat Selection Centre will contact Air Transat clients directly to get their seat selection and upgrade them to Option Plus, while the Customer Care Centre will contact CanJet clients for seat selection and CanJet Select. Upgrades are subject to availability.

## WILL THIS OFFER AFFECT COMMISSION?

No, all commissions are protected. They are calculated according to the package price at the time of booking, and not in accordance with the best price.

## WHO REQUESTS THE \$100 CREDIT VOUCHER FOR ONBOARD PURCHASES AT THE DUTY FREE SHOP?

Your clients must request the credit voucher before November 30, 2011.

## HOW DO MY CLIENTS REQUEST THEIR \$100 CREDIT VOUCHER FOR ONBOARD PURCHASES?

Eligible clients must register by filling out the form at the **earlybooking.transatholidays.com** microsite. Once they register, they will receive the voucher by mail before their departure to a Sun destination.

## HOW DO MY CLIENTS USE THE VOUCHER?

Your clients must present the voucher when they purchase their products from the onboard duty free shop.

Note: If the amount of the purchases exceeds the value of the credit voucher, the client must pay the difference by credit card. If the amount of the purchases is lower than the value of the credit voucher, the difference will not be refunded to the client.

Subject to availability of products.

